

Community Resources

Remember other healthcare professional in the community may be more suited to help you, such as;

Opticians - Can assess same day for eye problems or 'red eye' under the PEARS scheme, see practice website.

Pharmacists - Can provide advice, support and treatment for minor ailments.

Sexual Health - Self referral to Princess Royal Health Centre.

Social Support—Contact Kirklees Gateway to Care for additional support for yourself or family member.

Teaching & Students

The practice may undertake teaching/training of GPs and may teach/train other health care professionals. There may occasionally be students present who have signed a confidentiality statement.

Freedom Of Information - Publication Scheme

The Freedom of Information Act 2000 obliges the practice to produce a Publication Scheme.

A Publication Scheme is a guide to the 'classes' of information the practice intends to routinely make available.

This scheme is available from reception.

Greater Huddersfield Central Commissioning Group

Details of general medical services in this area may be obtained from:

Broad Lea House
Bradley Business Park
Dyson Wood Road
Bradley

Clinics & Services

Book your health check!

Health checks are available for patients between 40 - 74 years - patients must not have a pre-existing health condition such as diabetes, high blood pressure or heart disease. Call the surgery for an appointment.

Over 75 Health Checks

We do not carry out over 75 health checks routinely but if a patient aged 75 years or over requests a health check the practice nurse will be happy to carry this out.

Antenatal Clinic (By booking only)

Wednesday 9.20 - 11.20am - New mums

1.15 - 3.30pm - Antenatal reviews - appointment required.

Nurse led Services & Clinics

- Asthma Reviews
- Diabetes Reviews
- Diet & Weight Loss
- Cervical Smears

Travel Vaccinations

Reception or the practice nurse can advise on which vaccinations are required, depending on your destination. It is important that sufficient time is allowed before departure for these to be fully effective. Some can take up to eight weeks.

Flu Clinic

Held in October/November, all over 65 & or those with long term health conditions.

6 week baby Check

Performed by GP's at the surgery, please bring your babies red book

Private Medicals & Forms

There will be a charge for these. Please ask reception for details of fees.

Newsome Surgery

1 Church Lane
Newsome
Huddersfield
HD4 6JE

Tel: 01484 514118

Fax: 01484 302698

Open Monday to Friday

8.30am to 6.30pm

(except Bank Holidays)

Telephone 111 for out of hours

The Practice Team

Practice Manager

Pamela Venus

Doctors

Dr Paul Richardson
MB ChB MRCGP 1984 Leeds
Sessions -Mon, Tues, Wednesday, Friday

Dr Mohammad Adnan
MB ChB Liverpool, 2008
RCGP 2013, Dip Derm 2015
Sessions -Mon, Tues, Wed, Thurs

Dr Mair Tunstall
MB ChB Leeds, 1991
Sessions - Tuesday & Friday

Dr Cassandra Robinson
MB ChB Glasgow, 2005,
DRCOG 2010, MRCGP 2011
Sessions - Thursday & Friday

Locum GPs—Present on Monday & Wednesday

Practice Nurses

Gill Townley
Sarah Baldwin-Wood

Healthcare Assistant

Tracy Stocks

Medical Secretary

Mary Beaumont

Administration Team

Sandra Duckworth
Nicola Butler
Carol Sutton
Michelle Peace
Phoebe Morley
Zoe Tyler
Gillian Kettlewell

New Registrations

Patients wishing to register at the practice need to attend in person, if possible, (if they are unable to attend they can send a representative to act on their behalf). Ideally we need the NHS number but patients can still be registered if this is not known. Photo ID ie passport/driving license and a utility bill are required to verify identity. Further information required is name, date of birth, current/previous address and the GP they are currently registered with. The ideal time to register is after lunch as the surgery is usually quieter. If your on certain medication you may need a make an appointment with the practice pharmacist/GP for a medication review.

Appointments

Appointments may be made by telephoning the surgery on 514118 or booked online. Appointments can be booked in advance. On the day appointments are available by calling the practice at 8.30am (line can be busy at peak times).

The surgery requests that the *reason for appointment* is given at booking so you receive the right care with the correct staff member. We strictly adhere to the practice confidentiality statement & calls are mainly taken away from the main reception desk.

We can also accommodate telephone consultations where appropriate.

Remember if you cant make it to an appointment then please, CANCEL!

Repeat Prescriptions

Repeat prescriptions will be issued at the doctor's discretion and are normally for patients on long-term treatment. Requests for repeat prescriptions can be made online (please ask at reception for your username and password) or in writing. Please allow 48 hours before collection. It is your responsibility to order your medication in good time.

Results of Tests (blood, x rays etc)

These can be gained by telephoning the surgery after 2.00pm. Please note if you have had numerous blood tests some can come in at later dates.

Confidentiality Statement

All our doctors and staff will maintain patient confidentiality at all times. We consider this to be of the utmost importance and everyone here works according to the guidelines issued to them at the commencement of their duties with the practice; they also sign a declaration to protect your confidentiality. If a patient indicates that they wish to speak in confidence to a staff member, then we will do our best to comply with that request.

NHS Zero Tolerance

GPs and their staff have the right to care for others without fear of being attacked or abused. Violent or abusive patients will be reported to the police and struck off the GP's list.

Home Visits

All requests for home visits will be medically assessed. If your visit request is deemed an emergency eg severe chest pain, shortness of breath then you should dial 999.

Home visits are mainly for housebound patients or if a patient is not well enough to attend the surgery. Please remember that several patients can be seen in the surgery in the time that it takes to make a home visit.

Please phone before 10.00am if possible.

Complaints

We always try to provide the best service possible, but there may be times when you feel this has not happened. Should you wish to complain please make this in writing to our practice manager (Ask at the desk for our complaints procedure).

We take complaints very seriously & aim to provide a individualised response. Please note, to respect your confidentiality the practice will NOT respond to complaints on social media or on any web based platforms, due to their unverified accuracy.